Profiles Creative

iplicit

Sector	Previous Finance System	Number of iplicit users	Go Live Date
Recruitment	**QuickBooks**	**3 full users**	**March 2018**

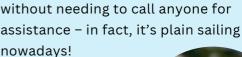## What led to your decision to change systems?

We are a business that has a significant portion of our workforce as freelancers, submitting weekly timesheets. We were running a separate finance system alongside a timesheet portal, but the two weren't unified. This lack of integration led to an unnecessary workload that we were looking to eliminate. In addition, we recognised that modern day accounting systems could now offer a significant amount of enhanced functionality and reporting that just wasn't available in the system we were using at the time.

What was your key criteria for a new system and why did you choose iplicit over the other systems being considered?

The criteria was focused on synchronising tasks, increasing efficiencies and ease of use. Cross-platform communication was also important. We used a timesheet portal and QuickBooks and considered Intime, Sage and expansions of the existing systems. In the end, our evaluations identified that iplicit could replace several of our existing systems and be more effective as one single solution.

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> We are now pretty much autonomous users of iplicit and can happily exploit the system month in month out, without needing to call anyone for assistance – in fact, it's plain sailing nowadays!

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Lee Cook
Financial Controller

How long have you been operating with iplicit and how has your experience been?

We first installed the system nearly two years ago and, at first, we ran the iplicit cloud accounting solution alongside our existing set-up to ensure no glitches during the changeover. We were a very early adopter of the technology and I suppose we've been running it in earnest for around 18 months now. The iplicit implementation consultant and support staff were excellent – all implementations are going to have some teething problems, though ours were addressed quickly and effectively each time they were encountered.

The functionality of the system has virtually doubled since we first installed it – that's the beauty of a cloud-based service where additional features can be added and they just appear when we next login. The training on the system and recent upgrades have also been excellent.

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Historically I've used Sage and Intime at other businesses and not only is iplicit as good as anything I've ever used with regard to resilience but the fact that it's now all in one single solution, with timesheets, reporting and accounting – it's truly remarkable.

> I'd say we can now do at least 3.5 days of the old way of doing things in less than a single afternoon!

Lee Cook
Financial Controller

How many users are typically accessing the iplicit system?

Right now, we have about 1500 temp staff on our books. In any given week, we will process around 180 timesheets coming from these resources. All of these users interact with the system, submitting timesheets from their mobile devices and entering into our approval process.

Flexibility and adaptability: enhancing hybrid working

Oh yes! It's changed our process quite meaningfully! We are a relatively boutique business – historically downloading timesheets from a portal and manually creating invoices in Excel and then entering into QuickBooks. Before iplicit, we had one member of staff working over 3 days per week on this which was time intensive and error-prone. Installing iplicit saved us a significant amount of time and increased our accuracy massively.

This time saving and reduction in errors led to our reporting being able to be far more timely and accurate too. And we used to spend quite a bit of time on payments, which are now fully automated – again, it's all about time; I'd say we can now do at least 3.5 days of the old way of doing things in less than a single afternoon!

Another meaningful change in the way we work is the introduction of Workflow Authorisations – with iplicit we can set up reminders and authorisations that are sent intelligently so as to only contact those staff with outstanding actions, either to submit or approve a timesheet, depending upon who they are. The fact that this is now automated provides excellent time savings but also peace of mind that nothing is lost or overlooked.

As a finance user myself, the best thing I have to say is that I don't have any issues with it at all! It just works, day in day out and 80% of our business is now running through this single system that I don't have to worry about.

Working from anywhere is also a dream; it's seamless and it means that whether in the office, travelling or at home, I can work from mobile, tablet, laptop or desktop – it no longer makes a difference.

Award-winning cloud recruitment accounting software for agencies

iplicit's intuitive interface and powerful automation frees recruitment agencies from burdensome finance tasks, allowing them to focus on generating business and delivering value for candidates and clients alike.

True-cloud accounting software without the sky-high pricing. iplicit is the award-winning accounting solution that pays for itself.

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